



Complaint – Nudie Jeans – Turkey

FWF is responsible for setting up a complaints procedure in production countries where FWF is active. The complaints procedure allows third parties to make complaints about the working conditions or the way the Code of Labour Practices is implemented in factories which supply FWF members.

The responsibility of FWF includes investigating the complaint, verifying whether the agreed corrective action plan is implemented and public reporting. This complaint report gives an overview of a complaint filed to FWF, the investigation and agreed corrective action plan as well as how the outcome is verified. For more information on the complaints procedure see the FWF website. FWF also publishes an overview of complaints received in its annual reports.

1. Affiliate involved

Nudie Jeans.

2. Accused party

The accused party is a factory in Turkey supplying the affiliate.

3. Date of receipt complaint

Complaint received On 14th September 2013 through FWF local hotline.

4. Filing party

A worker employed in the accused factory.

5. The case

The plaintiff claimed that his employment contract was terminated by the factory management without any valid reason. Although the plaintiff was dismissed, the employer did not pay the seniority payment and the compensation due for the legal notice period. Apart from applying to FWF, the plaintiff also applied to the Employment Institution of the Ministry of Labor and Social Security.

6. Admissibility

The issue is related to a supplier of an FWF affiliate, and is related to the following labour standards:

Legally binding employment relationship



7. Investigation

The affiliate communicated the issue to the management of the accused factory mentioning that they will monitor the case and FWF's auditor will visit the factory very soon for an investigation.

8. Evaluation by the plaintiff

After the communication of the affiliate with the factory management, factory proposed plaintiff to be reinstated with a salary increase. Plaintiff accepted the proposal and started to work in the accused factory again.