



## Social report 2015

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## We care for details!

Hydrowear Offshore Collection

Style: 043520 Minden

Standards: EN 13034, EN ISO 11611, EN

1149/5, EN ISO 11612, IEC 61482-2.

#### Introduction



"Social and environmental responsibility is an important theme throughout our whole production chain."

Hydrowear, based in Holland, is an independent family business which designs, develops, and manufactures high quality industrial workwear and waterproof protective clothing for the industry. The Hydrowear product range is a result of many years of experience in fabrics, accessories, design, fashion and marketing. Our personal protective clothing meets the strictest criteria of technological and legal standards prescribed in the European Directives. We manufacture in Asia, India and Europe. We can deliver garments directly from stock and also deal with bespoke requests, special requirements etc.

Our garments range from Waterproof, HiVis and Constructor to Flame Retardant, Antistatic, ATEX and Offshore. We are committed professionals who are passionate about creating protective clothing and serving our customers.

As a modern manufacturer, we see our contribution as complying with our social and environmental resposibilitie throughout the entire production process. Our membership in the Fair Wear Foundation is an important step on this path, which is not always an easy one.



# High Danger! Our multinorm clothing keeps you safe

Hydrowear Simply No Sweat Multi Norm Collection

Style: 073000N Maasdam Standards: EN 343-3, EN 13034, EN 1149/5, EN ISO 14116, EN 20471.

## Hydrowear protective Clothing

Founded: 2001

Products: Protective Clothing

Customer: Trade and Textile service throughout Europe

Employees: Approximately 15 employees at our head office in

Emmen and Approximately 500 over our partner

factories devided over the world.

Warehouse: We have a wide and extensive never out of stock

system (NOS). this wharehouse is situated in Emmen

(NL)

Delivery to 90 percent of our customers within 24

hours the rest within 48 hours.

Production: Production is devided over three countys. Europe,

Croatia. Asia, India and China.

Products: hydrowear offers a very wide and extensive NOS range

in 4 different ranges. High Visibility, Workwear,

Waterproof and Multi Norm.











### Management summary

Already aware of the importance of corporate social responisbility we joined the Fair Wear Foundation in 2009. The Fair Wear Foundation aims to improve working conditions for people working in the internationally clothing industry. The initiative is made up of trade associations, trade unions and non-governmental orginisations and this ensures independence and credibility.

The most important achievements for 2015 are:



**Threshold.** Until the end of 2015 more than 90% of the production volume should be checked in social audits, monitoring and reviews or originate from Low risk regions. We achieved a share of purchasing volume sourced from audited production of more than 90%.

**Audit.** One of our factories was FWF audited in this year and we are awaiting the audit result. Depending on the results we will determine if necessary CAP's have to be made.

Another of our factory was already audited two years ago and CAP's are running. A new audit for next year is planned.

**Corporation with competitors at shared suppliers.** This year we started corporation with other brands at our supplier. Cap's were shared.

**Social awareness.** To be able to enhance our corporation with Fair Wear Foundation employees of Hydrowear attended the Seminar for affiliates in September 2015 in Amsterdam. This has been a very fruitful event. It will contribute to an improved social responsible awareness.

**Challenge.** One particular challenge remains the payment of living wages. Under the terms of FWF a living wage is the minimum income necessary for a worker to meet the basic needs of a family of four. This aim can only be achieved in the long-term by taking many small steps.

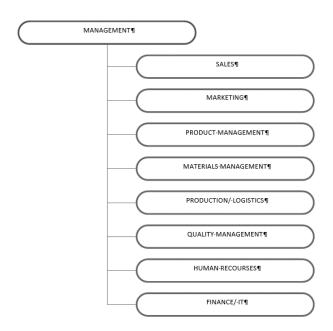


**Durability. Triple stitched seams.**Hydrowear Constructor Collection

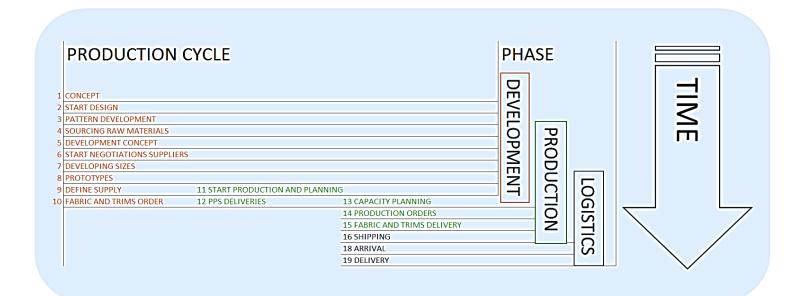
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## **Hydrowear Organisation**

**Soucing strategy and pricing.** As a rule the Hydrowear supplier determines the processing steps necessary to manufacture each product and the resulting standard requirement. This forms the basis for the negotiations with our manufacturers. This is the benchmark for further implementation. Before mass-producing a model, the manufacturer creates an preproduction-sample in order to guarantee that he is able to manufacture the model in the required quality and time. He can also determine any uncertainties with regard to processing or deviations from the calculated standard requirement and discuss these with Hydrowear. If necessary Hydrowear can advise in achieving the standard requirement



Production Cycle. Before the start of each calendar year Hydrowear makes a forecast for the upcoming year together with its supplier. The buffer effect of our large NOS and the durability of our workwear enables our supplier to balance their capacity utilisation with regard to quantity and model variance. This, in turn, enables us to make a good available competitive product





## Only the best is good enough. We do not compromise.

Hydrowear Multi Induwash Waterproof Collection

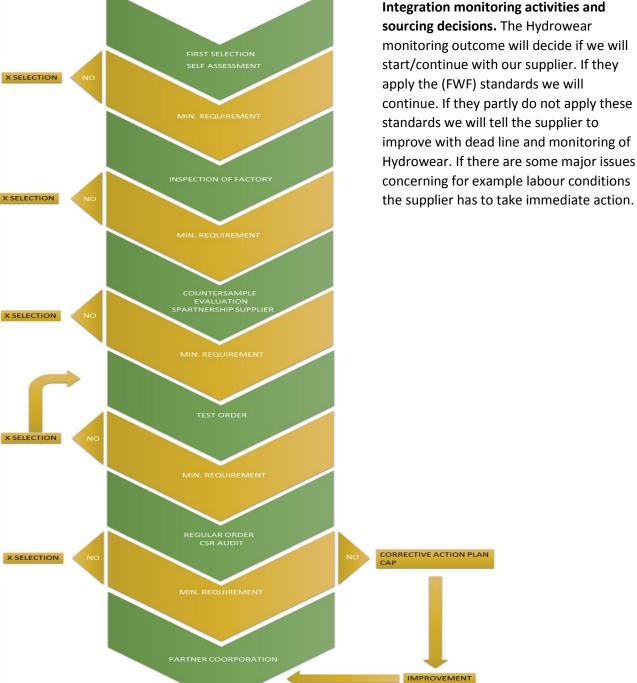
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Standards: EN 13034, EN ISO 11611, EN 1149-5, EN ISO 11612, IEC 61482-2, EN

343-3, EN ISO 20471

Selection of new factories. (New) Suppliers are selected on Quality, staff, working conditions/ social responsibility, history, knowledge/innovation, capacity and pricing. Monitoring is done by checking (existing) audit reports and (FWF) assessment at the supplier. Hydrowear only produces high quality. This together with innovation is the most important marketing tool for Hydrowear. Therefore Hydrowear works together with the same suppliers for many years. Because of this we are aware of the good working conditions at our

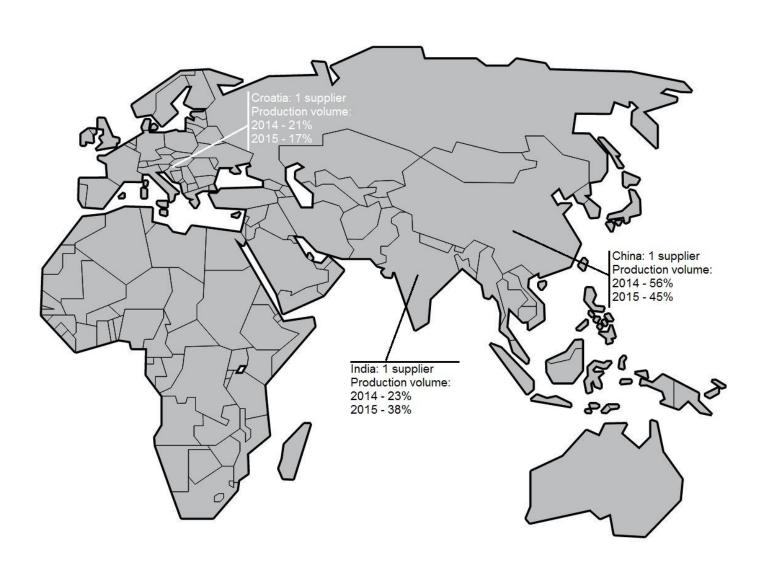
suppliers.





## Coherent system for monitoring and remediation.

Corrective Action Plans (Caps) are running for our India partner. Some critical issues were solved and some are running. E.g. electrical safety, hygiene and complaints box issues were solved. Issues like minimum living wage are running and need time for improvement.





Caps for our other Asia partner are not yet known because the audit just took place end of october 2015. We expect to be able to report on this during next year. Our european partner is part of a low risk location and is informed /monitored accordingly.

#### Overview of suppliers

FWF ID	continent	location	low or high risk	since	FWF questionair	Purchase volume	Visit 2015	audit	CAP	training	complaints
8533	Europe	Croatia	low	2001	yes	17%	yes	-	-	-	-
8530	Asia	China	high	2000	yes	45%	yes	oct-15	n.a.	n.a.	-
4871	Asia	India	high	2012	yes	38%	yes	aug-13	running	yes	-

#### Performance per country & factory



Minor non-compliance found and quickly resolved, or no problem found

Medium non-compliance found and quickly resolved

Major or critical non-compliance found



#### **FWF Complaints Procedure**

The complaints procedure allows workers or their representatives in garment factories to make complaints about their working conditions and the way the code of conduct is implemented in these factories. The procedure is also meant for other parties involved. For example, it can be used by suppliers to complain about the way in which FWF procedures are carried out, or by NGOs to file a complaint about the labour situation in factories.

The following procedyure takes place in case of a complaint

- **1** The system is implemented by posting the "worker information Sheet" in the factory.
- 2 Actual submission of the complaint
- **3** Complaint is checked by the respionsible **complaint manager**
- **4 Reporting of the complaint** to Hydrowear and FWF Amsterdam.

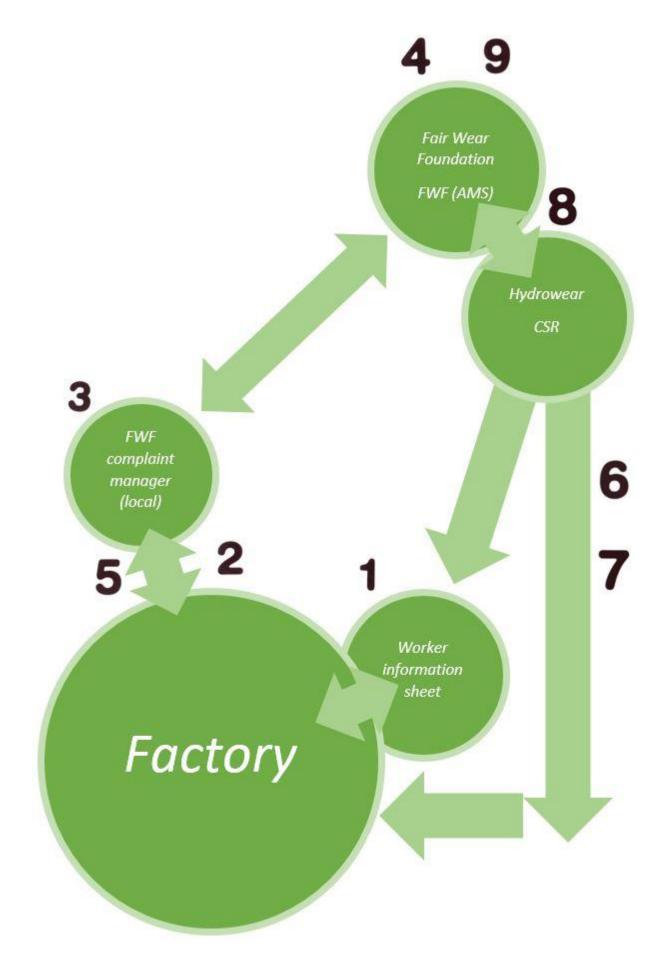
If the complaint is legitimate the following measures are taken

- 5 Investigation of the complaint
- **6 Action plan** for correction and time **schedule**
- **7 Verification** of the complaint by Hydrowear
- 8 Verification of the complaint by FWF
- **9 Publication** of the complaint and corrective action is taken.

(for a visual explanation of above see the FWF complaint system on the second next page)









We stay ahead of the game with new Styles. Custom made.

Style: Toolvest

#### Sustainability textile production

Next to our Fair Wear Membership Hydrowear also is working on implementing **Step.** 

Next to social responsibility this certifications also focus on sustainability and environment.



#### Step

**STeP** is the new certification system by OEKO-TEX® for sustainable textile production.

**STeP** analyses and evaluates existing production conditions with respect to the use of environmentally friendly technologies and products.

Another important issue is the assessment of working conditions and the plant's impact on the environment.

Corporate social responsibility and sustainability.

# We care!

